



Aqua
Splash

CHILD SWIMMING LESSONS



Learn to Swim Programme

NEW ENROLMENT

PLEASE COMPLETE ALL SECTIONS BELOW WITH AS MUCH DETAIL AS POSSIBLE SO NOT TO DELAY YOUR APPLICATION. WE MAY NEED TO BOOK THE PUPIL IN FOR A QUICK ASSESSMENT WHICH IS FREE OF CHARGE (SCHOOL AGE CHILDREN ONLY). ONCE A SPACE HAS BEEN OFFERED TO YOU - PLEASE SPEAK WITH THE RECEPTION TEAM TO SETTLE PAYMENT AND FINALISE ENROLMENT. ATTENDANCE TO THE LESSON WILL NOT BE GRANTED WITHOUT PRIOR PAYMENT

1. PUPIL'S DETAILS

MASTER / MISS

SURNAME

FIRST NAME

D.O.B

MEDICAL CONDITIONS

PREFERRED DAY & TIME

(WE TEACH EVERY DAY APART FROM SUNDAYS). SATURDAY MORNINGS AND AFTER SCHOOL TIMES (15:30-17:30) AVAILABLE FOR SCHOOL CHILDREN AND WEEKDAY MORNINGS AVAILABLE FOR PRE-SCHOOL CHILDREN.

2. PARENT / GUARDIAN / PAYEE'S DETAILS

FULL NAME

EMAIL ADDRESS

D.O.B

POSTAL ADDRESS (INCL. POSTCODE)

HOME TEL

MOBILE TEL

3. PUPIL'S ABILITY—PLEASE BE AS DETAILED AS POSSIBLE

HAS THE CHILD HAD LESSONS BEFORE? EITHER WITH US OR ELSEWHERE?

DOES THE CHILD SWIM WITH ARMBANDS?

YES | NO | UNSURE

ARE THEY CONFIDENT IN WATER?

YES | NO | UNSURE

CAN THEY COMFORTABLY PUT THEIR FACE IN THE WATER?

YES | NO | UNSURE

CAN THEY SWIM WITHOUT ARMBANDS? IF SO, WHAT DISTANCE? 5M/10M/25M ETC.

PLEASE USE THE BOX BELOW TO ADD ANY ADDITIONAL COMMENTS YOU FEEL WOULD BE BENEFICIAL FOR OUR / TEACHERS KNOWLEDGE..

4. PAYMENT OPTIONS

ROLLING DIRECT DEBIT

CANCEL WITH 30 DAYS WRITTEN NOTICE • ABILITY TO FREEZE AND UPGRADE

£23.00
PER MONTH

ANNUALLY

BEST VALUE • ABILITY TO FREEZE & UPGRADE

£252
PER YEAR

ADD AN ADULT MEMBERSHIP

ADD AN ADULT MEMBERSHIP TO YOUR AGREEMENT FOR ONLY £16.25 EXTRA PER MONTH

SAVE 30%



PAY BY DIRECT DEBIT OR ANNUAL AGREEMENT AND BENEFIT FROM: UNLIMITED SWIMMING OUTSIDE LESSONS • NO ADMIN FEE • 20% DISCOUNT ON CRASH COURSES • PRIORITY HASSLE-FREE RE-ENROLMENT FOR FUTURE TERMS • FASTTRACK ENTRY CARD ACCESS • FREE MONTHLY GUEST SWIM • FULL MEMBERSHIP BENEFITS PACKAGE INCLUDING DISCOUNTED CINEMA TICKETS AND 10% OFF ALL RETAIL PRODUCTS PLUS MANY MORE •

THE WATERFRONT, LA RUE DE L'ETAU, ST HELIER, JERSEY, JE2 4HE • +44 (0)1534 734524 • LESSONS.AQUASPLASH@SERCO.COM

* SAVE UP TO 30% - MONTHLY SAVING COMPARED WITH STANDARD SINGLE ADULT PRICE OF £23.60 PCM BY DIRECT DEBIT. TERMS AND CONDITIONS APPLY

Swim England is the national governing body for swimming in England. We help people learn how to swim, enjoy the water safely, and compete in all our sports.

Due to the pool size and space available, we are able to offer classes of different abilities running concurrently during the day; this, in turn, allows siblings and friends to swim at the 'same time' or close together.

We cater for all ages and abilities and teach every day except Sundays. We run classes but are also able to offer 'One to One' teaching. We run intensive 'crash courses' during school holidays too. The length of each course will vary depending on the current school term - our courses coincide with these. Up-front fees will therefore depend on when you are able to start.

The main skills which will be developed are: Entry into and exit from the water • Buoyancy and balance • Rotation and orientation • Streamlining • Aquatic breathing • Co-ordination • Water safety • Health and fitness

Our flexible, continuous assessment programme means you do not have to wait until the 'Enrolment Dates' shown below to enrol your child, we welcome new pupils at any time!

We look forward to welcoming you, or your children into lessons with us very soon.

What if I cannot attend a lesson? If you are unable to attend your lesson due to illness or other commitments please drop us an email to lessons.aquasplash@serco.com or give reception a call on **01534 734524**. If a pupil has had diarrhoea within the last 14 days or vomited within the last 24 hours they should not swim. We will endeavour to make up any lessons missed that have been reported to us beforehand. If you need to permanently change your day or times of your lessons please just get in touch.

Where do we meet the teacher? Please register at reception using your membership card and/or appointment /lessons card and change in the cubicles provided. Place your belongings in one of the many lockers provided (£1 coin deposit). We cannot be held responsible for loss of personal items. No outdoor footwear is permitted anywhere in the changing rooms or on poolside. Please collect blue overshoes upon entry.

Do I need to stay with them for the duration of the lesson? Yes. Parents / Guardians must remain in the building throughout the lesson and stay within the designated spectator area throughout the lesson. Parents / Guardians are responsible for the supervision and primary care of their child(ren) whilst in the lesson. Please be easily visible in case of toilet visits; we are unable to take children for you. In order to maintain hygiene within our pools, please ensure your child(ren) has been to the toilet prior to the lesson. Swim nappies must be worn by babies and toddlers in nappies. These are available to purchase from Reception. **If any medication (i.e. inhalers) may be required, please ensure that the teacher knows where it is.**

Will my child receive a badge? Award certificates and badges will be issued to children upon the completion of each stage and are available to purchase from reception for £2.00 per set



CHILDREN UNDER THE AGE OF 8 ARE NOT PERMITTED TO USE THE POOL OUTSIDE OF THEIR SWIMMING LESSONS UNLESS ACCOMPANIED BY A RESPONSIBLE ADULT (16+) ON A 2:1 RATIO. OUR PRIMARY FOCUS IS ALWAYS ON THE SAFETY OF EVERYONE.

PLEASE ENSURE THAT IF A DIRECT DEBIT PAYMENT REJECTS OR FAILS FOR ANY REASON, YOU CONTACT US AT YOUR EARLIEST CONVENIENCE AS WE WILL BE UNABLE TO CONTINUE WITH LESSONS WHILST THERE IS AN OUTSTANDING BALANCE ON YOUR ACCOUNT.

When attending your lessons, please remember...

- ✓ A sensible swimming costume (one piece for girls, no baggy shorts, frills or accessories, coloured swim cap (provided) & goggles that fit correctly and properly adjusted. Members receive 10% discount on all purchases at reception).
- ✓ Towel, shower gel and/or shampoo. We do not have spares.
- ✓ Warm clothing for afterwards (especially in the colder months).
- ✓ Change in the cubicles and please place your belongings in one of the many lockers provided (£1 coin deposit). We cannot be held responsible for loss of personal items.
- ✓ No outdoor footwear is permitted anywhere in the changing rooms or on poolside. Please collect overshoes upon entry.
- ✓ If any medication (i.e. inhalers) may be required, please ensure that the teacher knows where it is.
- ✓ No jewellery apart from plain stud earrings and plain band rings should be worn.
- ✓ Please be easily visible in case of toilet visits; we are unable to take children for you. In order to maintain hygiene within our pools, please ensure your child(ren) has been to the toilet prior to the lesson. Swim nappies must be worn by babies and toddlers in nappies. These are available to purchase from Reception.
- ✓ If a pupil has had diarrhoea within the last 14 days or vomited within the last 24 hours they should not swim.
- ✓ Parents / Guardians must remain in the building throughout the lesson and stay within the designated spectator area throughout the lesson. Parents / Guardians are responsible for the supervision and primary care of their child(ren) whilst in the lesson.
- ✓ Teachers reserve the right to remove any child from a lesson who is misbehaving or causing disruption for other children.
- ✓ Allowing children to run around undressed is not recommended.

Terms and Conditions of Enrolment & Re-enrolment

- An Application for Enrolment Form must be completed for each new pupil.
- We will endeavour to allocate a space on the scheme to suit your requirements. If, however, this is not possible, you will be added to a waiting list and we will inform you when a space is available.
- An Application for Re-enrolment Form must be completed for pupils wishing to enrol for a further course. Parents / Guardians must advise of any changes in personal details at this time.
- Spaces are guaranteed for pupils already on the scheme who wish to re-enrol for a further course of lessons. However, preferred levels, dates and times cannot be guaranteed. We reserve the right to nominate specific levels for pupils.
- Confirmation of enrolment on the scheme cannot be confirmed until payment has been received.
- Terms and conditions of membership are also applicable to those paying by Direct Debit.
- If a lesson is cancelled by the centre, at the Managers discretion a credit note will be issued against the following months payment, if the course is being paid for by Direct Debit
- Refunds will be given in the form of credit notes at the Managers discretion on the grounds of medical reasons only.
- The number of lessons in any given term may vary due to the number of weeks in a month or bank and national holidays.

Etiquette & Important Information

- If the pupil has had diarrhoea within the last 14 days, they should not swim. Please notify the teacher if this is the case.
- If the pupil has vomited in the last 24 hours or is suffering with a cold or virus, then please do not use the swimming pool.
- In order to maintain hygiene within our pools, please ensure your child(ren) has been to the toilet prior to the lesson. Swim nappies must be worn by babies and toddlers in nappies. These are available to purchase from Reception.
- If pupils have a verruca, please obtain treatment available from a pharmacist, try to keep it covered and avoid walking barefoot in the shower or changing room areas.
- Please ensure the pupil showers before entering the pool.
- Please ensure the pupil is wearing sensible bathing attire, e.g. no baggy shorts or swimsuits with frills or accessories.
- For safety reasons, swim hats depicting the class level must be worn throughout the lesson and should be fitted prior to the lesson. The swim hats contain a small amount of latex. Please advise if your child has an allergy to latex.
- No jewellery apart from plain stud earrings and plain band rings should be worn.
- Goggles meeting British Standard BS 5883:1996 may be worn. These are available to purchase from reception. However, they must fit correctly and Parents / Guardians must ensure they are adjusted prior to the lesson as teachers will not be responsible for fitting them. Please note that the teacher may ask for them to be removed on occasions to allow the child to get used to water in his/her eyes.
- 'Meet and Greet' areas will be designated to ensure the safe transfer of children to and from the lessons. Please ensure you bring your child to the designated area at the start of each lesson and are available to meet your child at the end of the lesson.
- Parents / Guardians are responsible for the supervision and primary care of their child(ren) whilst in the lesson. Teachers reserve the right to remove any child from a lesson who is misbehaving or causing disruption for other children.
- Parents / Guardians must remain in the building throughout the lesson and ideally stay within the designated spectator area throughout the lesson.
- No parents / guardians are permitted on poolside during lessons unless this area has been designated as a spectator area. Where this is the case, no outdoor footwear will be permitted or overshoes provided must be worn.
- Parents / Guardians must avoid speaking to the pupils or the teacher during the lesson
- In the event of an emergency, all Parents / Guardians and spectators of swimming lessons must comply with the instructions given by centre staff. In the event that the building needs to be evacuated, the pupils may be required to leave from a different exit under supervision of centre staff. Parents / Guardians should leave by the exit as instructed and meet their child(ren) at the designated assembly point.

AQUASPLASH IS MANAGED BY SERCO LEISURE WORKING IN PARTNERSHIP WITH THE STATES OF JERSEY.